

Business Policy of Argus Additive Plastics GmbH

Founded in 1994, the renowned family business ARGUS has been true to its principles for more than 25 years: To continuously produce future-oriented masterbatches with innovative processes that set the highest quality standards at both national and international level.

We see ourselves as independent and flexible problem solvers, meeting the challenges in the plastics market of today and the future.

We use our integrated management system for quality, environment, energy and safety as a means of achieving continuous improvements in our performance and all our activities.

Work performed in the areas of quality, environment and energy are measurable and these areas have made easy to follow through the use of concrete indicators. We have defined the context of our organisation, as well as interested parties, and we have analysed the resulting internal and external issues.

The employees of ARGUS enjoy a high status throughout the company. Through training, there has been increased awareness and notification of business policy and business goals; the aim is make employees familiar with their own obligations, and this will lead to a higher quality/environmental and safety standard being achieved.

The management team and every manager in the company orientate his/her daily activities according to the stated business policy.

Quality

The quality of our products and services is our primary objective.

Our highly qualified employees ensure a constantly high level of quality our products for our customers. In order to maintain and safeguard these principles, we have introduced a quality management system in accordance with DIN EN ISO 9001. This is continuously monitored through internal and external audits.

Observance of the following quality principles constitutes the basis of our management system:

- Customer satisfaction is always the focus of our business activities.
- The customer determines the standards for the quality of our products and services. His judgement is the decisive factor.
- The quality of our products and services has to meet the agreed specifications, as well as the expectations of our customers.
- We want to continuously improve our products and services in order to create highest benefit for our customers.

Environment

Concerning the protection of the environment, we take responsibility for all our products, services and other business activities, as well as those of our suppliers insofar as they relate to our business activities.

The observance of any official requirements regarding the environment is one of our basic demands in terms of environmental protection.

Our actions are based on the following principles:

- The prevention of environmental pollution, energy waste, accidents and diseases has a high priority in all procedures.
- Observance of applicable environmental-/energy regulations and binding obligations
- Minimisation of the consumption of energy, water and resources
- Reduction of waste, emissions and by-products
- Recycling of production waste to the greatest possible extent

To ensure the efficient observance of our environmental policy we implement an environmental management system in accordance with DIN EN ISO 14 001. This is continuously developed through internal and external audits.

Energy

As our production services are very energy-intensive we undertake to reduce the energy input in the long term and to improve our energy efficiency continuously.

Based on the systematic analysis of the energy consumption and the energy input we evaluate our processes and develop concepts for saving energy.

Our suppliers are generally informed that the procurement of energy-consuming components also depends on energy efficiency.

For the systematic implementation of our energy policy, we have introduced an energy management system in accordance with DIN EN ISO 50001. This is continuously monitored by internal and external audits.

Code of Conduct / Data protection

Beside the certified management systems the Code of Conduct of GKV (Gesamtverband der Kunststoffverarbeitenden Industrie) requires the undersigned companies to comply with existing laws as e.g. competition laws, anti-trust laws, the general equal treatment act, as well as international regulations such as the UN Charter of Human Rights.

The data protection policy of ARGUS sets the priority of data protection on the protection of personal privacy and the basic rights of the employees and business partners and ensures the secure use of data, which are collected for the business operations in accordance with legal requirements.

The management defines the company policy by means of objectives and determines strategies to achieve these targets. It provides the necessary staffing and financial resources for the implementation of the system and initiates guidance measures for continuous improvements.

We are committed to periodically evaluate the integrated management system, to ensure its appropriateness in relation to the organisation and to make the company policy accessible to interested parties.

All business units are responsible for the utilisation of the principles.

Büren, December 2019

The Management of Argus Additives Plastics GmbH

Helmut Hirsch